

Figure 1

A method of providing a flexible
infrastructure for managing a process

Defining a workflow type	- 12
Building a workflow pointer that defines the location of a database within a network	- 14
Coding subforms for the defined workflow type	- 16
Defining and customizing role documents	- 20
Building process flow documents for the defined workflow type	- 22
Building action control documents for determining what happens to the defined workflow type	- 24

Figure 2

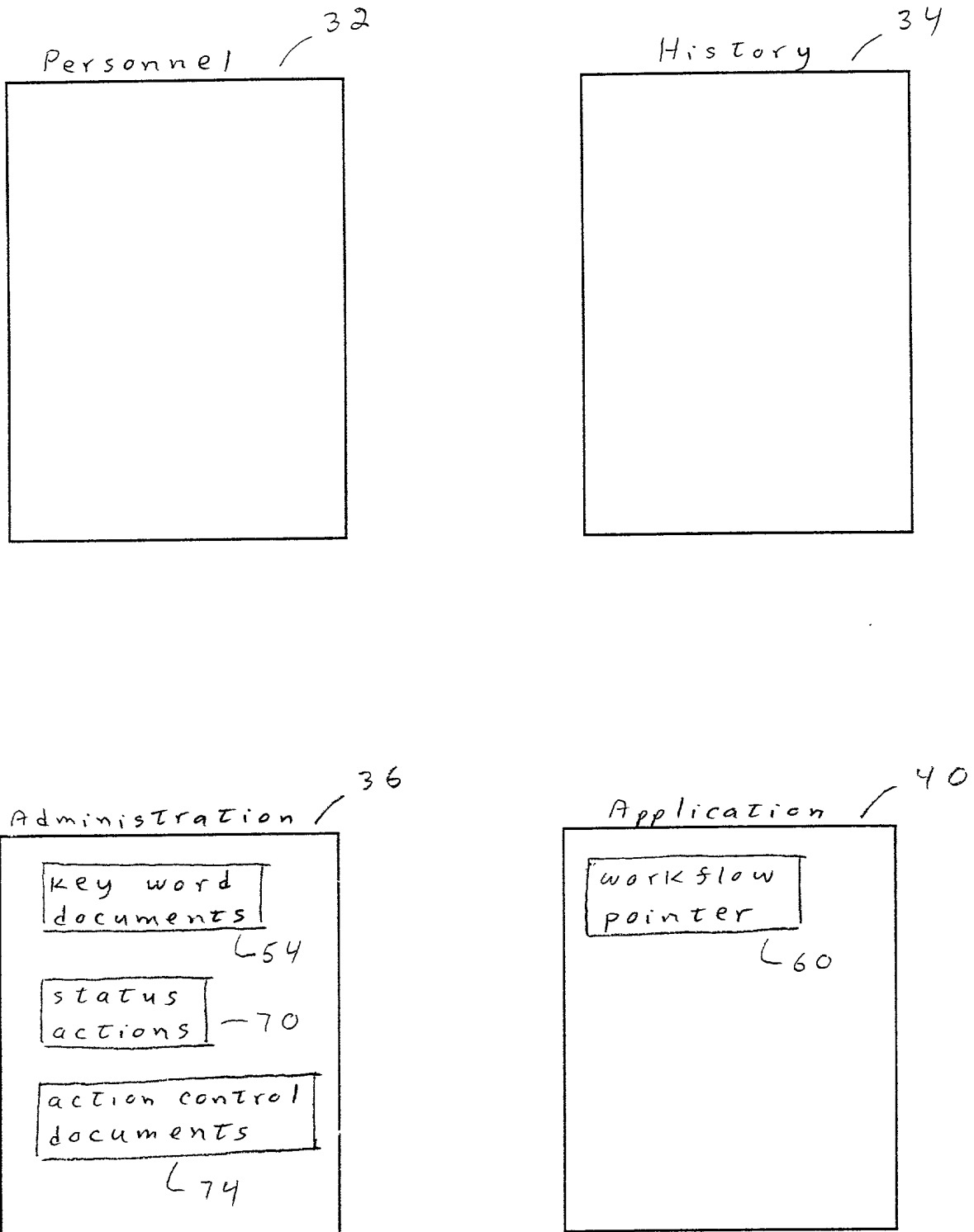


Figure 3

A workflow type is defined

- 52

A workflow pointer is built

- 56

Workflow defined
subforms are coded

- 62

Defining and customizing
role documents

- 64

Building the workflow types
process flow documents

- 66

Building the actions
control documents

- 72

Figure 4

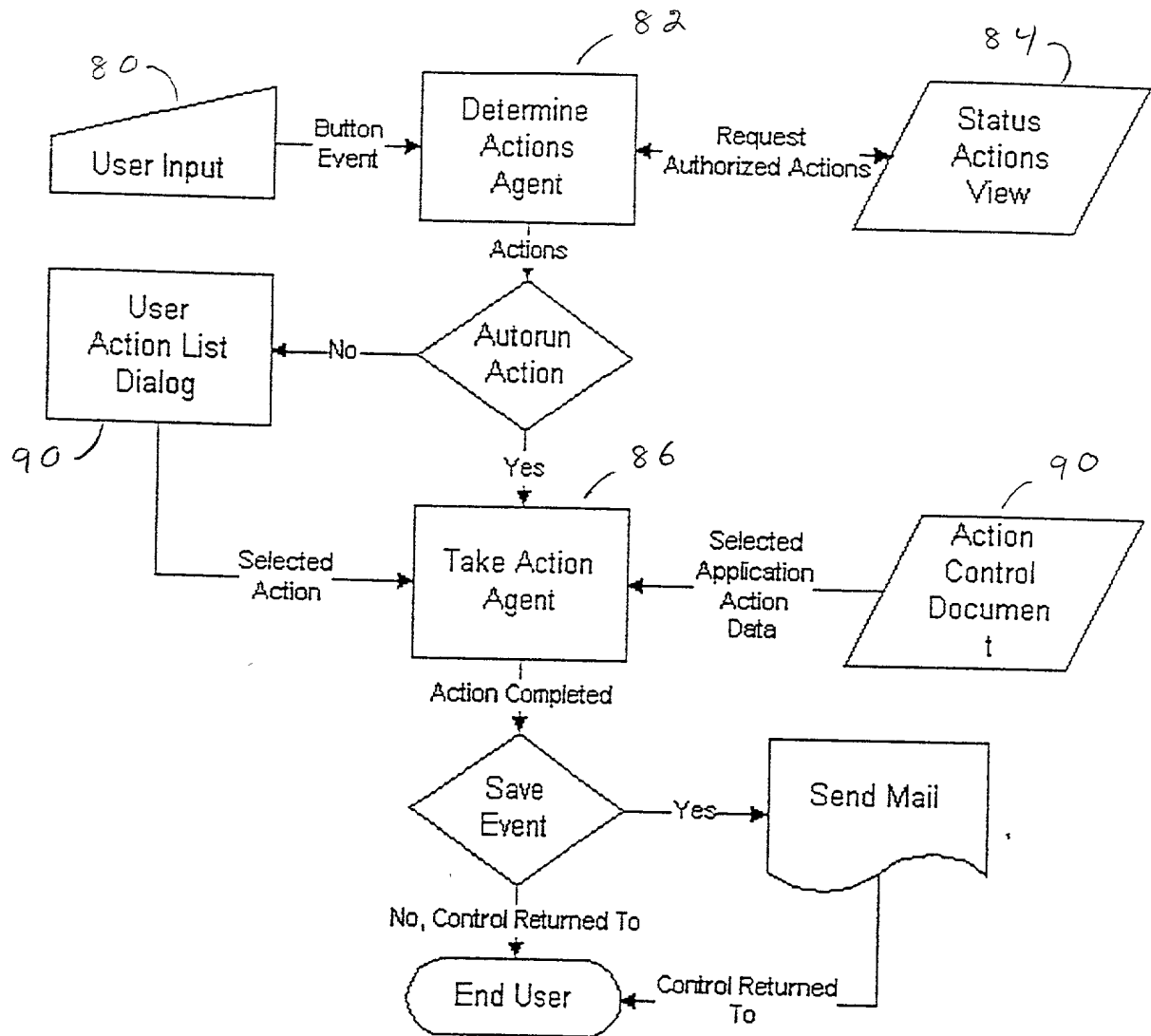


Figure 5

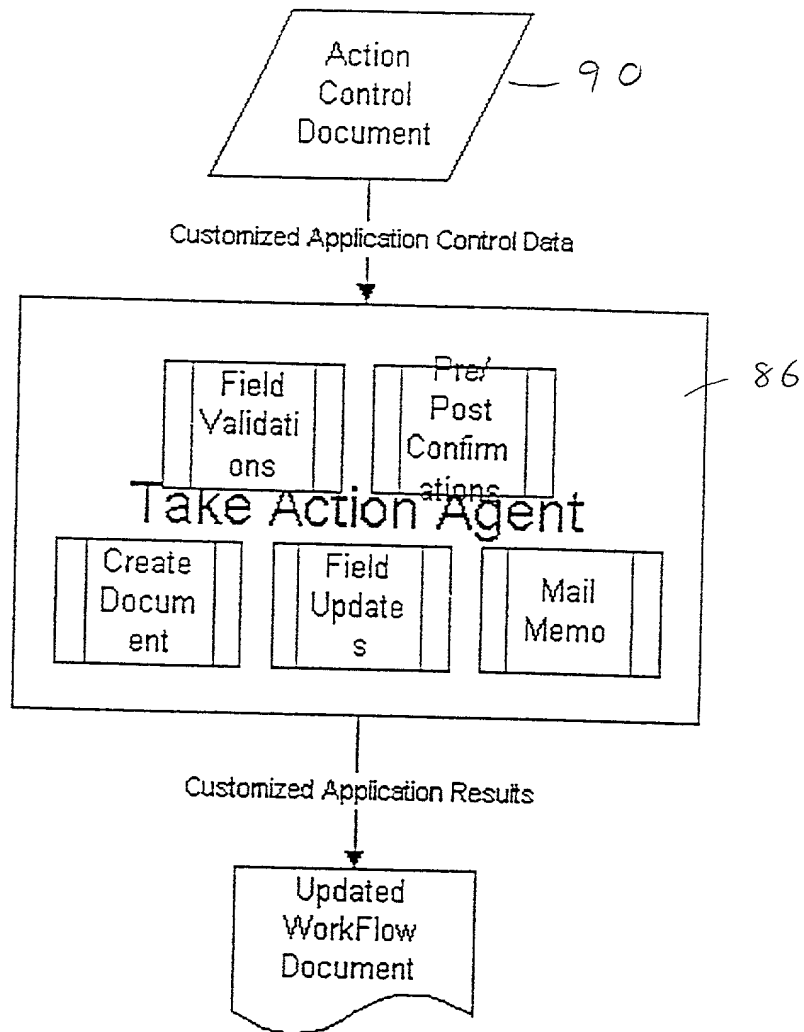


Figure 6